

Nor-Cal EMS Policy & Procedure Manual CONTINUOUS QUALITY IMPROVEMENT

08-0101E - Unusual Occurrence Report

Agency Name:		Reporting Part	Reporting Party Name:			
Today's Date: Incident Date:			Incident Time: Incident #:			
Critical Ambulance Failure (Vehicle Assigned to a Call for Service)						
Vehicle #: Mileage:		ge:	Patient on Board: O Yes O No			
Last Preventative Maintenance Date:		Last Preve	Last Preventative Maintenance Mileage:			
Initial Unit Times:						
Dispatch: At Scene: Transport: Failure:						
Subsequent Unit Times:						
Unit ID: Dispa	itch: A		ansport:	Hosp:		
Was Patient Care Affected: O Yes O No - Describe how it was or was not in the summary below.						
Aircraft Failure/ Aborted Mission (Aircraft Assigned to a Call for Service)						
Tail #:	Call Sign	1:	Patient on E	Board: O Yes	O No	
Last Preventative Maintenance Date: Last Inspection Date:						
Initial Unit Times:						
Dispatch:	At Scene:	Transport:	Fa	ilure:		
Reason for Failure or Abort						
☐ Weather ☐ Mechanical ☐ Crew ☐ Other - Describe in detail in the summary below.						
Was Patient Care Affected: O Yes O No - Describe how it was or was not in the summary below.						
Medical Equipment Failure During Patient Care						
Was Patient Care Affected: O Yes O No - Describe how it was or was not in the summary below.						
Equipment Involved:						
Date of Last Preventative Maintenance:						
Delayed Ambulance or Aircraft Response						
Incident Location: Nature of Incident:						
Aircraft/Ambulance Location: (At time of dispatch)						
Unit Times:						
Received: Acce	pted: E	TA Given: E	route:	At Scene:		
Describe in detail in the summary below the reason(s) for the response delay.						
Inaccurate EMS Aircraft ETA (greater than 5 minutes)						
Unit ID: Time	of Request:	ETA Giv	en:	At Scene:		
Was Patient Care Affected	: O Yes C	No - Describe how	it was or was not	in the summary belo	W.	
Communications Failure (CF) Report–Whenever Base Hospital (BH) contact is required, but cannot be made						
Note: send copy of this report and completed PCR to both Base Hospital PCC & Nor-Cal EMS						
Provider Communications Failure: Radio Failure (no or poor reception) Radio Failure (mechanical) Cell Phone (no or poor reception) Cell Phone (mechanical) No landline available						
Base Hospital Communication Failure: No MICN/MD available for orders or consult.						
Receiving Facility Communication Failure: Appropriate personnel unavailable for report.						
Description of Problem/Incident Summary/Actions						
(Attach additional sheets of paper if necessary)						

Attach copies of all PCR's related to the incident.

Forward report to: Nor-Cal EMS 930 Executive Way, Suite 150, Redding, California 96002

Email: mail@norcalems.org

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